professional standards authority
for Health and Social Care

18 November 2025, Coin St Conference Centre

Preventing harm: turning insight into impact

09:30-09:40	**Introduction** **Alan Clamp, PSA** (10m)				Plenary: Max Nasatyr
09:40-10:30	**Morning session** **Professor Roberta Fida, Aston Business School, Aston University:** A framework for prevention (20m) **Professor Rosalind Searle, Adam Smith Business School, University of Glasgow:** Turning molehills into mountains (20m)				Plenary: Max Nasatyr
10:30-10:50	**Break**				Neighbourhood room
10:50-12:30	**Parallel A: AI & technology** **Marie Bryce, Plymouth University:** Professional Governance Systems that Work: Managing risks and ensuring regulatory effectiveness in a global and digital age (20m) **Emma Garrick, NCIP:** Adaptive or addictive? AI, Mental Health, and the ethics of emerging dependencies (20m) **Rebecca Mulvaney, Ben Redmond, Social Work England:** Responding to the emerging use of AI in social work education and practice (20m) **Helen Smith, University of Bristol:** Developing guidance on AI use in healthcare (20m)	**Parallel B: Effective learning when things go wrong** **Melanie Venables, Polly Rossetti, PSA:** Barriers to complaints research (25m) **Ashley Carlson and Sanah Sidhu, CLPNA:** A regulator's shift to insight-based remedial activities (25m) **Sanjay Sekhri, Hanna Gillespie-Gallery, NHS Resolution:** Fairness and proportionality in managing healthcare performance concerns (25m)	**Parallel C: Collaboration for safe practice** **Matthew Redford, GOsC:** From voice to value - embedding patient insight into health regulation to prevent harm (25m) **Daniel Moore, Penny Bance, GCC:** CoProducing safer practice: listening, learning, regulating (25m) **Tista Chakravarty-Gannon, GMC:** Supporting a multicultural workforce (25m)	**Parallel D: Sexual misconduct: learning from PSA's Section 29 process** **Rachael Culverhouse-Wilson, PSA:** Sexual misconduct and a chilling effect: tackling sexual misconduct in UK healthcare regulation. An exploration of the changing approach with an examination of the Professional Standards Authority case data, case law, research and regulatory guidance (1hr)	Parallels: Rooms TBC
12:30-13:30	**Lunch**				Neighbourhood room
13:30-14:00	**Afternoon session** **Anna van der Gaag, University of Surrey:** No data without stories, no stories without data (30m)				Plenary: Max Nasatyr
14:00-15:00	**Parallel E (Part i): Registrant engagement and wellbeing** **Gerry McGivern, Kings College London:** How emotions energise different intraprofessional responses to regulation (20m) **Marie-Jeanne Royer, GDC:** Mental health and regulation (20m)	**Parallel F (Part i): Getting more from regulatory data** **Yoni Carmel, David Clark, GPhC:** Improving the efficiency and effectiveness of pharmacy inspections (20m) **Susanne Gibson, GDC and Gabrielle Finn, University of Manchester:** GDC's Fitness to Practice research programme, evidence-informed change (20m)	**Parallel G (Part i): Workforce challenges and opportunities** **Martin Elliott, Cardiff University:** Introducing regulation for residential childcare workers (20m) **Annie Sorbie, University of Edinburgh and Mary Tumelty, UCC:** Regulating for the Workforce of the Future: Addressing the Healthcare Workforce Crisis in Scotland and Ireland (20m)	**Parallel H (Part i): Sexual misconduct** **Louise Stone, ANU and Rosalind Searle, University of Glasgow:** Using a health promotion framework to reduce workplace sexual harassment in medicine - workshop (1hr)	Parallels: Rooms TBC
15:00-15:20	**Break**				Plenary: Max Nasatyr
15:20-16:20	**Parallel E (Part ii): Registrant engagement and wellbeing** **Bron Biddle, NHS Wales and Rosalind Searle, University of Glasgow:** Let's talk about porn (20m) **Susi Caesar, Wessex Appraisal Service:** What does 'How are you' mean? (20m)	**Parallel F (Part ii): Learning from e-Pharmacy** **Ben Palafox, LSHTM:** The Landscape of Online Pharmacies in Europe: A Pan-European Analysis of Legitimate and Illegal Vendors in 30 Countries Using Search Engine Query-Based Data (20m) **Catherine Goodman, LSHTM:** Regulating e-Pharmacy in Kenya and India (20m)	**Parallel G (Part ii): Interprofessional working** **John Jenkins, RCSI Dublin:** Improving integrated expertise-based care by teams through regulatory support for interprofessional education and collaborative practice (20m) **Mary Costello, Lucy Ambler, GMC:** Enabling and supporting teamwork to secure safe and effective working environments (GMC/Hull York Medical school teamworking study) (20m)	**Parallel H (Part ii): Sexual misconduct** **Emma Yapp, University of Bristol:** Beyond transparency: Secrecy as a social process in UK military and medical sexual misconduct (20m) **Kathryn Parkin, Open University:** Professional Boundaries in Practice: What the Literature Reveals about Osteopaths, Chiropractors and Physiotherapists (20m)	Parallels: Rooms TBC
16:20-16:30	**Closing reflections** **Alan Clamp, Roberta Fida, Rosalind Searle** (10m)				Plenary: Max Nasatyr