

Prof Henrietta Hughes

Patient Safety Commissioner for England

Working in Partnership with Patients and Professionals

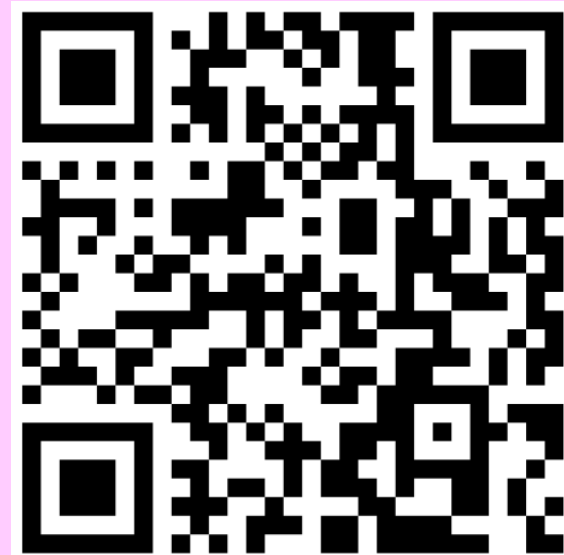
Professional Standards Authority

7th October 2025

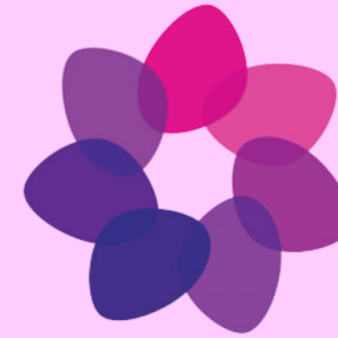


Role of the Patient Safety Commissioner

- Promote patient safety
- Promote the value of listening to patients
- In relation to Medicines and Medical Devices



Patient Safety Principles



Patient Safety Principles



Create a culture of safety



Put patients at the heart of everything



Treat people equitably



Identify and act on inequalities



Identify and mitigate risks



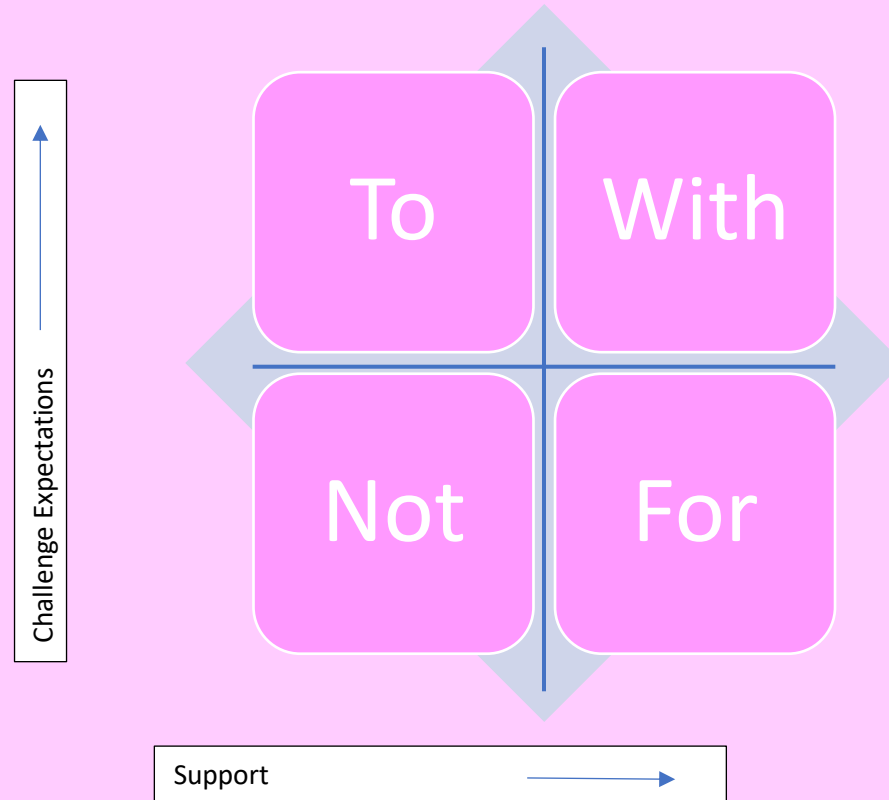
Be transparent and accountable



Use data to drive improved care and outcomes



The Relational Window



Adapted from Wachtel, Coloroso, Thorsborne and Blood

National Commission on the Regulation of AI in Healthcare



What's needed

Leadership

Listening

Partnership

Thank you

Patient Safety
Commissioner
Listening to Patients



Website: www.patientsafetycommissioner.org.uk
Bluesky: bsky.app/profile/pscommissioner.bsky.social
LinkedIn: linkedin.com/in/henrietta-hughes-psc
Email: Commissioner@PatientSafetyCommissioner.org.uk

