

BY EMAIL: chair@gcc-uk.org

17 September 2026

Mr Jonathan McShane

Chair
General Chiropractic Council

Dear Jonathan,

GCC performance against the Standards of Good Regulation

I write following the most recent performance review of the GCC.

As you will know, this is the third successive year where the GCC did not meet Standard 15 because of the timeliness of its fitness to practise investigations. When we find that a regulator has not met a Standard for three successive years, we consider formally notifying the Secretary of State for Health and the Chair of the Health Select Committee about our concerns, as per our escalation process.

As we note in our report, our audit provided assurance that the GCC's investigations were generally robust. The data shows that timeliness at the earlier stages of the process has improved. We welcome this evidence, as well as the GCC's continued efforts to improve timeliness. However, these measures have not yet impacted end-to-end timeliness, which has not improved since last year. The caseload data also shows an increase in cases awaiting a final hearing and in open cases over 52 weeks old, which could indicate a backlog developing.

We are satisfied that the GCC recognises the issues and continues to take action to address them. It identified staff turnover as a significant contributory factor and has put measures in place designed to mitigate the impact of any future staffing challenges. The evidence of improvements at the earlier stages of the process also suggests the concerns are not intractable. We also welcome the GCC's transparent and public reporting on its performance, which shows that the GCC's Council is fully sighted on the issues and the actions the GCC is taking to address them.

We therefore concluded that it was not necessary to escalate our concerns to the Secretary of State and the Chair of the Health Select Committee at this time, but to escalate our concerns to you as the Chair of the GCC so that you can direct further actions to address the issue. Our performance review team will continue to monitor

performance closely and we hope to see evidence of further improvements in the coming year.

Yours sincerely,

A handwritten signature in black ink that reads "Caroline Corby". The script is cursive and fluid, with the first name and last name clearly distinguishable.

Caroline Corby
Chair