

Condition Review: RCT

1. Outcome

- 1.1 At the Register of Clinical Technologist's (RCT) full renewal assessment¹, the Professional Standards Authority ('we') issued nine Conditions on its accreditation, which were due to be completed by 31 January 2025.
- 1.2 We undertook an assessment of actions taken by the RCT to meet these conditions by 31 January 2025, and found that while they had met some, five conditions remained outstanding and were subsequently reissued. Of those, Conditions Two and Three were to be completed by 31 January 2026².
- 1.3 This report sets out our assessment of the actions taken by the register to satisfy these Conditions.
- 1.4 We found that the RCT had met Conditions Two and Three.

2. Background

- 2.1 We assess registers against our Standards for Accredited Registers ('the Standards')³. Where a Register has not met a Standard, we can issue Conditions. A Condition sets out the requirements and the timeframe that a Register must meet.
- 2.2 When we assessed if the RCT had completed actions to meet Conditions which were issued at their full renewal assessment, we found that five conditions remained outstanding. Conditions Two (previously Condition Five) and Three (previously Condition Six) had to be implemented by 31 January 2026, with the expectation that the RCT would also provide us with a six-month update on Condition Two.

Condition Two: *The RCT should document and publish how it decides which courses, and training providers it recognises for the purposes of its primary registration route. This should include how it checks the continuing quality of education and training*

¹ <https://www.professionalstandards.org.uk/sites/default/files/attachments/Accreditation%20renewal%20report%20-%20Standards%202-8%20Register%20of%20Clinical%20Technologists%20May%202024.pdf>

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<https://www.professionalstandards.org.uk/sites/default/files/attachments/Condition%20Review%20Report%20RCT%20March%202025.pdf>

³ Standards for Accredited Registers, 2023 edition: www.professionalstandards.org.uk/publications/standards-accredited-registers

provision once recognised.

Condition Three: *The RCT must provide witnesses and complainants information about how they are supported and included in the complaints process (including in consensual disposal cases).*

2.3 This report discusses the actions the RCT took to address the Conditions, as well as our decision about whether the conditions are met.

2.4 We reviewed the following evidence:

- RCT's reported actions about what it had done to meet Conditions Two and Three
- A review of RCT's Website

3. Concerns leading to the Condition

Condition Two

3.1 During the RCT's full renewal assessment we found that general information about the RCT's education and training was included on their website. However, the information presented appeared limited, so a Condition was set (as Condition Five in the full renewal report⁴).

3.2 At the condition review assessment (January 2025), the RCT advised us on the criteria against which a course could be assessed as a primary route to registration for physics and engineering scopes, were available online. For sonography, this is undertaken by the Consortium for Accreditation of Sonographic Education, and the standards for this were also available online.

3.3 While the Accreditation Panel acknowledged the information provided by the RCT, they felt that in the absence of any information to evidence their claims, this Condition was not met. The Panel therefore reissued it as **Condition Two**, to be completed by 31 January 2026, with an update provided at six-months.

3.4 Further details can be found under page 6, paragraph 9, of the RCT's January Condition Review Report⁵.

Condition Three

3.5 During the RCT's full renewal assessment, we identified concerns in relation to RCT's management of complaints. The Accreditation Panel found that the RCT's 'consensual disposal' procedure was not clear and also noted the RCT did not have any guidance for witnesses who might be required to give evidence, so a condition was set (as Condition Six in the full renewal report).

3.6 We assessed how the RCT met this Condition in January 2025 and determined that on the face of it, it had been met, in that a consensual outcome could be reached using the provided information. However, we found that we were not any clearer on what support the RCT will offer witnesses during the complaints processes and as such,

⁴ <https://www.professionalstandards.org.uk/sites/default/files/attachments/Accreditation%20renewal%20report%20-%20Standards%202-8%20Register%20of%20Clinical%20Technologists%20May%202024.pdf>

⁵ <https://www.professionalstandards.org.uk/sites/default/files/attachments/Condition%20Review%20Report%20RCT%20March%202025.pdf>

Condition Three was issued.

- 3.7 Further details can be found under page 7, paragraph 10, of the RCT's January Condition Review Report⁶.

4. Assessment of Condition Two

- 4.1 The RCT provided us with an update in September 2025, as per the requirements of this Condition. They informed us that they had drafted a process and were awaiting feedback from the RCT Management Board.
- 4.2 The RCT provided its full response to Condition Two on 21 January 2026, by providing us with two programme matrix documents, developed to formally document how the RCT decides which courses and training providers it recognises for the purposes of the primary registration route. The RCT informed us that they do not intend to publish these documents but instead would add wording to its website to invite institutions to contact them if they have a programme that they believe would be suitable for primary route registration.
- 4.3 In assessing the evidence provided, we found that the documents detail a clear breakdown of criteria used, which was the core element of this Condition. However, they do not clearly set out how assessments are carried out and who makes decisions about whether a training programme should be approved or recognised.
- 4.4 In relation to the Quality Assurance of education and training provision, the RCT informed us that the responsibility sits with the training provider, but that they request that any changes which may affect the training being recognised is communicated to the RCT. Whilst we accept that this approach is appropriate, we believe it would be beneficial to formalise and document the update requirements between training providers and the RCT.
- 4.5 Overall, we assess that the actions taken by the RCT have addressed the core elements of Condition Two and therefore consider this Condition as being met at a high level. We believe that there are still some elements that would be beneficial for the RCT to implement and will therefore be issuing Recommendations for the RCT to consider.
- **Recommendation:** The RCT should prepare the procedural documentation about how decisions are made in relation to the primary registration route, including who is responsible for making such decisions.
 - **Recommendation:** The RCT should ensure that wording added to its website is clear in that relevant information, such as the programme matrix documents, will be made available to relevant organisations upon request.
 - **Recommendation:** The RCT should formalise and document expectations regarding training providers carrying out their own QA process, including requirements for when they must provide updates to the RCT.

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<https://www.professionalstandards.org.uk/sites/default/files/attachments/Condition%20Review%20Report%20RCT%20March%202025.pdf>

5. Assessment of Condition Three

- 5.1 The RCT provided us with a response to Condition Three on 3 December 2025. The RCT informed us that its Complaints Policy⁷, Fitness to Practise Procedure⁸ and Fitness to Practise Visual⁹ have all been updated to include clearer information on how complainants and witnesses are included in the process.
- 5.2 In assessing the above-named documents, we found that they provide further information on complainant and witness involvement in the RCT's complaints process and noted this will be beneficial to individuals wishing to find out more.
- 5.3 Such information includes being provided with contact details for the RCT Complaints Manager, who will act as a liaison throughout the process; information on special measures available to witnesses; and the stages for which a complainant will be informed of an outcome or decision.
- 5.4 We considered the evidence provided across the three relevant assessments (Full Renewal 2024, Condition Review 2025 and this Condition Review) and assessed that the RCT has taken necessary steps to meet this condition in line with our standards, in that its complaints process is accessible with appropriate support offered when needed. As such, we consider this Condition met.
- 5.5 As part of our assessment, we also reviewed the RCT's website to consider the journey and ease of locating the above documents and other relevant information. We noted that whilst further information has been set out, it is spread across a number of different sources potentially making it difficult for individuals to understand what is relevant to them and their role in the complaints process. We will therefore be issuing a recommendation for information relating to complainant and witness involvement in the RCT's complaints process to be more streamlined and tailored to this audience.
- **Recommendation:** The RCT should consider developing a dedicated document / webpage which brings into a single location, all of the information relating to the points in the process for which Complainants and Witnesses will be involved in and / or have support available to them.

6. Conclusion

- 6.1 The RCT have provided us with relevant and suitable evidence demonstrating that they have undertaken work to address Conditions Two and Three.
- 6.2 We have therefore found that Conditions Two and Three have been met.

⁷ [01-21-14-0433-0500-rct-complaints-policy.pdf](#)

⁸ [01-21-04-0399-1500-fitness-to-practise-procedure.pdf](#)

⁹ [rct-disciplinary-procedure-visual-v2.pdf](#)