



**Royal College of
Dental Surgeons of Ontario**

Ensuring Continued Trust

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June 24, 2013

VIA E-MAIL

Mr. Harry Cayton
Chief Executive
The Professional Standards Authority for
Health and Social Care
157-197 Buckingham Palace Road
London, SW1W 9SP

Dear Mr. Cayton:

Harry

Re: Performance Review of the Royal College of Dental Surgeons of Ontario

I agree with you to publish the report at the same time, 9am (our time)/2pm (your time) on June 25, 2013.

With respect to the recommendations, we have begun the process of implementing recommendations 9.1, 9.2, 9.4, 9.5, 9.6, 9.7 and 9.10.

With respect to recommendation 9.3, sometime ago we began discussions on a national level to have standards around accommodation to people with disabilities who wish to practice as dentists. An excellent example of this is our Blood Borne Pathogen Expert Panel recommendations which we have implemented. Our Patient Relations Committee has placed on its agenda further discussions in this area.

With respect to recommendation 9.8, it is a slippery slope to have staff do more than what it is now doing. The statutory committees need to do what they are required to do under the legislation and the staff function should not cross over into that.

With respect to recommendation 9.9, in that all health colleges in Ontario face the same challenge, we will explore with them this suggestion. At the end of the day, all agree the best suggestion is to modify the legislation with respect to requiring every complaint to be treated in the same way.

Mr. Harry Cayton

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With respect to recommendation 9.11, we disagree with this recommendation in its entirety. The results at our appeal bodies, be it HPARB or Divisional Court, have repeatedly complimented us on the fullness of our decisions and reasons for decision. In addition, the decisions are available on our website for all to see.

We are very grateful for your report and for your conclusions that our College meets all of the relevant standards of good regulation and that we demonstrate best practices in a number of areas.

We must commend you, Douglas and your team for a very thorough, professional, engaging and thought-provoking process. We all found it very helpful and meaningful. We learned much from it and, based on your report, as a good regulator protecting the public interest, we hope to improve and be better.

We thank you for all of your efforts and patience and look forward to an ongoing and continued relationship.

We believe that this process of engaging an independent and objective expert group is something that should be promoted in Ontario and in Canada, and we certainly will do that.

Yours truly,



Dr. Peter Trainor
President



Irwin Fefergrad, C.S., B.A., B.C.L., LL.B
Registrar

*(Certified as a Specialist by the Law Society of Upper Canada in
Civil Litigation and Health Law)*