**Factors that can discourage/courage candour**

1. **Workplace**
   - Toxic workplace environments
   - Frequent blame/defensive cultures

2. **Fear**
   - Peer reviews/annual staff surveys
   - Sensitive issues or mistakes may come to light

3. **Timeliness**
   - The longer time passes, the quicker a mistake or error lapses to be candid

4. **Communication**
   - Lack of transparency
   - Confusion/uncertainty among healthcare providers

5. **Evaluation and training**
   - The education and training providers focus on the wider context of incidents that take place.

What more can professional regulators do to encourage candour?

**Cooperation and consistency**

Regulators should cooperate not only amongst themselves but also with other stakeholders including healthcare providers, systems regulators and education and training providers. Regulators can raise awareness that it is their professional duty of candour, but also the duty of professionals, patients and the public.

**Consistency**

Regulators need to take a consistent approach to embedding the professional duty of candour into their core regulatory functions: