



2018/2019

YEAR in stats

As we reflect on 2018/19, we highlight our key activities for the year in professional regulation and registration

#1

Reviewing the regulators



3,621 final fitness to practise decisions scrutinised



Referred 11 cases to Court



6/9 performance reviews published

We undertook 141 detailed case reviews. We considered 21 panel determinations at formal case meetings. We referred 11 cases to Court under our Section 29 jurisdiction.

Where we decide not to appeal a case, we often send learning points to the regulators - these focused on registrants' health, expert evidence and failing to bring full allegations.

Consulted, published and are now piloting our new Standards, liaising with the regulators.

#2

Accrediting registers



26 Registers



Over 87,000 practitioners



Covering 55 occupations

Two new registers accredited during the year.

100% of registers have applied for re-accreditation.

Social media campaigns to raise awareness of the importance of choosing practitioners from an accredited register.

#3

Improving regulation



Thought leadership: over 110 attendees at our annual academic & research conference



Right-touch regulation in practice: international perspectives



Presented at CLEAR conference in Philadelphia & IAMRA conference in Dubai.

Six reports published, including on duty of candour and sexual boundaries, as well as international reviews, and a Scottish government commission. We also responded to 28 consultations.

Commissioned by DHSC to provide advice following the Williams Review on gross negligence manslaughter as well as taking forward other recommendations arising out of the Review.

Health Education England asked us to use our right-touch assurance tool to assess the role of sonographers.

Highlights



Improve communications with complainants

Our lessons learned review of the NMC as well as our performance reviews of the regulators demonstrate that regulators need to do more around how they communicate with people who complain and become involved in their fitness to practise processes.



Improve complaints-handling procedures

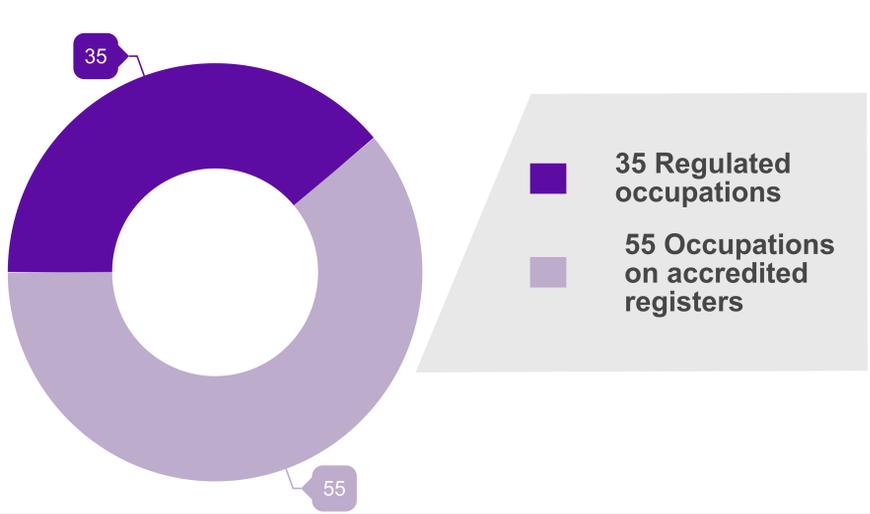
Every register we have accredited has been required to improve its practice in one or more areas to meet the Standards for Accredited Registers before gaining accreditation. During 2018/19 we focused on how the Accredited Registers deal with complaints.



Two key publications on sexual boundaries and duty of candour

We published *Telling patients the truth when something goes wrong* and *Sexual behaviours between health and care practitioners: where does the boundary lie?*

Regulated/Accredited Register occupations



Find out more at www.professionalstandards.org.uk