

Regulation in the future – will it matter?

5-6 March 2020, RSA, 8 John Adam Street, London, WC2N 6EZ

Thursday 5 March	
13:00	Registration and lunch (Benjamin Franklin)
14:00-14:30 Plenary Great Room	Welcome and opening remarks <i>Alan Clamp, Chief Executive, Professional Standards Authority</i> Conference themes <i>Robert Jago, Senior Lecturer in Law, Royal Holloway University of London</i>
14:30-15:30 Plenary Great Room	Keynotes: adapting to change (Chair - Robert Jago) Change as the new normal – adapting to deliver value in a dynamic environment <i>Martin Fletcher, Australian Health Practitioner Regulation Agency</i> Regulatory evolution in a changing environment: Sláintecare in Ireland <i>Margaret Hynds O’Flanagan, CORU</i>
15:30	Tea and cake (Benjamin Franklin)
15:45-17:15 Parallel sessions	A. Enhancing compliance (Tavern Room; Chair - Christine Braithwaite) Does relational regulation of osteopaths continue to enhance compliance? <i>Steven Bettles, General Osteopathic Council; Professor Gerry McGivern, Warwick Business School</i> Working with professionals and patients to develop values-based practice in dentistry <i>Dr Susanne Gibson & Mark Platt, General Dental Council</i> Evaluating the impact of the Duties of a Doctor programme <i>Dr Asta Medisauskaite & Dr Rowena Viney, University College London</i> B. Building trust and confidence (Great Room; Chair – Jonathan Gorvin) Trust and confidence in professions and their regulators – now and in the future <i>Richard Marchant, General Medical Council; Rachel Lopata, Community Research</i> Tracking trust in the regulator <i>Chris Robertson, Australian Health Practitioner Regulation Agency</i> Trust, professionalism and regulation: a critical exploration of law and medicine <i>Dr Kirsty Alexander, University College London</i> Promoting and maintaining public confidence in dentistry <i>Guy Rubin and Jonathan Key, General Dental Council</i> C. Achieving collaborative regulation (Auditorium; Chair – Sarah Blackmore) Ensuring regulators respond effectively to emerging safety concerns – the Emerging Concerns Protocol <i>Tista Chakravarty-Gannon, General Medical Council (Collaboration of 10 regulatory bodies to create a framework to share concerns)</i> All-Ireland research into social workers’ professional identity <i>Patricia Higgins, Northern Ireland Social Care Council; Aoife Sweeney, CORU & Aine McGuirk, IASW (Collaboration with CORU, BASW NI and IASW to study factors that contribute to social workers’ sense of identity)</i> Collaborative regulation – a model for the future? <i>Dianne Millette, College of Physical Therapists of British Columbia (Collaboration of 11 regulators in British Columbia to share common services)</i>



Friday 6 March	
08:30	Coffee and pastries (Benjamin Franklin)
09:00 Plenary Great Room	<p>Alternative futures: a dialogue (introduced by Christine Braithwaite) <i>Harry Cayton, Professional regulation and governance;</i> <i>Deanna Williams, Dundee Consulting Group</i></p> <p>[there will be a short pause between this session and the next to rearrange the top table]</p>
10:00- 11:00 Plenary Great Room	<p>Understanding disparity (Chair - Antony Townsend) Consistency in fitness to practise outcomes: developing a methodology <i>Dr Asta Medisauskaite & Dr Rowena Viney, University College London</i></p> <p>The impact of NMC's processes on nurses, midwives and nursing associates with different protected characteristics <i>Elizabeth Hancock & Valasia Savvidou, Nursing and Midwifery Council</i></p>
11:00	Coffee and biscuits (Benjamin Franklin)
11:30- 12:45 Parallel sessions	<p>D. New directions for fitness to practise (Auditorium; Chair – Robert Jago) From public to private regulation – drawing on insights outlined in ‘from public hearings to consensual disposal – insights from the decision-making literature’ <i>Dr Paul Sanderson, University of Cambridge</i></p> <p>2020 Vision for regulation – the key role of Alternative Dispute Resolution in the healthcare regulator of the future <i>Jennie Jones, Nockolds Solicitors; Richard Edwards, Optometrist</i></p> <p>The Professional Standards Authority’s views on fitness to practise reform <i>Dinah Godfree, Professional Standards Authority</i></p> <p>E. Exploring professionalism, identity and patient safety (Prince Philip Room; Chair – Mark Platt) Addressing concerns with professionalism among physiotherapists in Canada <i>Katya Masnyk, Canadian Alliance of Physiotherapy Regulators</i></p> <p>Tackling unprofessional behaviours – the professional behaviours and patient safety programme <i>Laura Harding, General Medical Council</i></p> <p>The role of regulation as an enabler of professional identity and the development of new roles in the NHS workforce <i>Dr Fiona O’Neill, NIHR; Janet Monkman, Academy for Healthcare Science</i></p> <p>F. Ensuring clinician wellbeing and the quality of care (Tavern Room; Chair – Philip Hallam) Supporting registrants’ wellness to improve patient outcomes – moving to a new space in regulation <i>Katherine Timms, Health and Care Professions Council</i></p> <p>The impact of systems pressures on patients - ‘Caring for Doctors, Caring for Patients’ <i>Alexandra Blohm, General Medical Council</i></p> <p>G. Balancing regulation and representation (Romney Room; Chair – Charles Rendell) Protecting the public with an accredited register: the challenge of reconciling regulatory function with meeting member needs <i>Dr Clare Symons, Fiona Ballantine-Dykes & Christina Docchar, British Association for Counselling and Psychotherapy</i></p> <p>From accredited register to statutory regulation: the Belgian case for clinical psychologists <i>Koen Lowet, Flemish Association of Clinical Psychologists</i></p> <p>What does the future of regulation have to offer the relationship between regulatory and professional bodies? <i>Dr Clare Symons & Koen Lowet</i></p>
12:45- 13:45	Lunch (Benjamin Franklin)





Friday 6 March (afternoon)	
13:45-15:00 Parallel sessions	<p>H. Learning from fitness to practise (Auditorium; Chair - Gerry McGivern) Unlocking the learning potential from fitness to practise <i>David Teeman & Shugafta Akram, General Dental Council</i> Learning from fitness to practise – a qualitative review of cases focussing on communication-related harm <i>Thomas Jones, General Medical Council</i> Sexually motivated misconduct by doctors – a study of cases seen at an MPTS tribunal in 2019 <i>Hania Khalid & Professor Tim David, University of Manchester; Sarah Ellson, Fieldfisher</i></p> <p>I. New frontiers (Prince Philip Room; Chair – Oliver Quick) Maximising the potential of regulation – the value of pluralistic approaches <i>Lisa Trigg & David Pritchard, Social Care Wales</i> What do we, the public, expect of regulation and does it deliver and meet our expectations? <i>Emma Davies, Save Face</i> Effective clinical and peer supervision in the workplace <i>Jacqueline Ladds, Health and Care Professions Council</i></p> <p>J. Assessing performance, value and quality (Tavern Room; Chair – Donna O’Boyle) Future-proofing: you can count on it <i>Irwin Fefergrad, Royal College of Dental Surgeons of Ontario</i> Measuring the social return on investment of the Dental Complaints Service <i>Dr Susanne Gibson, General Dental Council; Rick Rijdsdijk, Social Value Lab</i> Assessing the quality of regulators’ guidance <i>Dr Paul Snelling, University of Worcester</i></p> <p>K. Educating the professionals of the future (Romney Room; Chair – Penny Bance) Regulating for the future: preparing new registrants for practice as ‘safe beginners’ <i>Hannah Pugh & Jonathan Key, General Dental Council</i> Defining the relationship between dental regulatory authorities and organisations that accredit dental education programmes <i>Dr Martin Gillis, Provincial Dental Board of Nova Scotia</i></p>
	Tea and cake (Benjamin Franklin)
15:15-16:00 Plenary Great Room	<p>Governance and ethics (Chair: Alan Clamp) Yes, governance matters <i>Dr Chris Hacker, College of Dental Surgeons of British Columbia</i> Slow ethics and the art of regulation <i>Professor Ann Gallagher, University of Surrey</i></p>
16:00	<p>Closing thoughts <i>Robert Jago, Royal Holloway University of London;</i> <i>Alan Clamp, Professional Standards Authority</i></p>





Rooms we are using

Benjamin Franklin – ground floor opposite main entrance

Great Room – upstairs from the main entrance

Durham Street Auditorium – down the stairs from the back of the Great Room or Benjamin Franklin

Tavern – ground floor head right from main entrance

Romney and Prince Philip – first floor above Tavern



#willregulationmatter

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