

How can regulation research contribute to safer care for all? 14 November 2023
 Conference | Coin Street Neighbourhood Centre, 108 Stamford Street, London SE1 9NH



09:30-09:45
 09:45-10:30
 10:30-10:50
 10:50-12:30

Welcome and introductions (refreshments available from 09:00)

● **Alan Clamp**, Chief Executive, Professional Standards Authority

● **Professor Ko de Ruyter**, Vice Dean, Research, King's Business School

● **Cassie Stubbs**, Business Development Manager, Coin Street Community Builders

Regulating the future: AI and regulation | Chair: Professor Gerry McGivern, King's Business School

● **Professor Ruthanne Huising**, emlyon Business School
 Relational expertise: what machines can't know

● **Claire Garcia**, GMC & ● **Dr Jonathan Bright**, Alan Turing Institute,
 AI: challenges and opportunities for a regulator

Coffee (Third floor)

Parallel A (South Bank 1) Parallel B (South Bank 2) Parallel C (Max Nasatyr)

Workshop on engaging the public in regulatory policy-making: exploring alternative approaches
 Chair: Oyinkan Onile-Ere, PSA

Contributors to include:
 ● **Steven Bettles**, GOsC
 ● **Penny Bance**, GCC &
 ● **Rebecca Addis**, Community Research
 The patient view of candour – a deep dive

● **Claire Garcia**, GMC &
 ● **Nina Gavin**, ICE Creates
 Hearing the Voiceless – the power of inclusive insights techniques in reviewing *Good Medical Practice*

● **Katie Newbould** &
 ● **Ashleigh Searle**, Social Work England
 State of the Nation report in 2023

● **Laura Mingins**, PHSO
 Work on DNAPCRs with disabled people and older people

Presentations on registration, retention and migration
 Chair: Melanie Venables, PSA

● **Dr Gareth R Davies**, HCPC
 How long do new registrants stay registered for?

● **Kerrin Clapton**, GMC
 Understanding doctors' international migration

● **Professor Marie-Andree Jacob**, &
 ● **Dr Amrita Limbu**, Leeds
 Differential registration and the professional healthcare workforce crisis: overseas healthcare professionals in the UK

Symposium: sexual misconduct and regulation
 Chair: Christine Braithwaite, PSA

Presentations from:
 ● **Professor Rosalind Searle**, Glasgow
 Houston, we have a problem – insight into sexual misconduct across regulators

● **Dr Christopher Begeny**, Exeter &
 ● **Professor Carrie Newlands**, Surrey
 Understanding sexual harassment, sexual assault and rape among colleagues in the surgical workforce

● **Dr Becky Cox**, Survivors in Scrubs
 Experiences and impacts of sexism and sexual misconduct in primary care in the UK – developing an evidence-based intervention

Discussant: Julie Stone, Independent Ethics Lead, UKCP

12:30-
13:30

13:30-
16:00

[Tea
break for
all
sessions
14:40-
15:00]

(Served
on both
floors)

Lunch (Outside South Bank Rooms, Basement)

Parallel D (Max Nasatyr)

The workforce crisis: how should regulators respond?
Chair: Professor Gerry McGivern, King's Business School

Part I

Observations from research

- **Professor Kieran Walshe, Manchester**
What we know and don't know about the health and social care workforce: developing the research agenda
- **Professor Ian Kessler, King's College London**
Responses to the introduction of the nursing associate in health and care

Parallel E (South Bank 1)

Symposium
Chair: Richard West

Part I

Witness to Harm
NIHR-funded independent research on the public experience of health and care professional regulators' fitness to practise processes in the UK

- **Professor Louise Wallace, Open University**
Project overview and survey findings of public experiences when a case is closed pre-hearing
- **Professor Rosalind Searle, Glasgow**
Comparative analysis of types of harm and fitness to practise witness experiences
- **Associate Professor Gemma Hughes & Dr Francesca Ribenfors**
Ethnographic study of fitness to practise hearings

Parallel F (South Bank 2)

Understanding inequalities and regulatory responses
Chair: Alan Clamp, PSA

Part I

Understanding inequalities and discrimination

- **Daisy Blench, PSA**
Perspectives on discriminatory behaviours in health and care
- **Sophia O'Neill, Play Therapy UK**
Inequalities in service provision for children with mental health difficulties
- **Alastair Galbraith, PHSO**
Research on barriers to complaints

Parallel G (Fred Miller)

Part I: Supporting registrants through crisis
Chair: Graham Mockler, PSA

Part I

● **Dr Bethan Page, King's College London & Dulcie Irving, Oxford**
Strategies for adapting under pressure: an interview study in surgery and critical care

● **Amani Al-Oraibi, Leicester**
REACH-OUT: Caring for the healthcare workforce post COVID-19. A longitudinal, mixed methods study of post COVID-19 outcomes in healthcare workers from diverse ethnicities in the UK

● **Professor Gabrielle Finn, Manchester & Dr Marie-Jeanne Royer, GDC**
Mental health and regulation

16:00-
16:25
(Max
Nasatyr)

16:25-
16:30
(Max
Nasatyr)

Part II

Regulatory responses

- **Colum Conway**,
Social Work England
Social Work England: a regulator facing up to the workforce crisis
- **Emma Westcott & Phil Roughsedge**, NMC
Facing up to the workforce crisis
- **Rebecca Cooper & Jonathan Key**, GDC
Regulation and workforce – evidence and relevance
- **Helen Ross**,
Academy of Healthcare Science
Work on the long-term workforce plan

Towards the self-governance of healthcare professionals in Ukraine

- **Dr Annie Sorbie**, Edinburgh

Closing thoughts

- **Alan Clamp**, Chief Executive, PSA | ○ **Professor Gerry McGivern**, King's Business School

Part II

- **Professor Sara Ryan**
Narrative accounts of public experience of the fitness to practise process

- **Dr Annie Sorbie**, Edinburgh
Considerations from an examination of the social care fitness to practise context

Discussant: Peter Walsh

Part II

Regulatory responses

- **Dr Javier Caballero & Jo Wren**, GMC
Fairer employer referral of doctors to their regulator
- **Basit Abdul**,
Academy for Healthcare Science
The CSO EDI programme: Steering Towards PSA's EDI goals

Part II

New approaches to accountability and risk

- **Amy Soar & Paul Peros**,
Social Work England
Approved Mental Health Professionals, Best Interests Assessors and People with Lived Experience: an exploration of professional identities and practice
- **Katya Masnyk**,
Ontario College of Pharmacy
Risky business: how the Ontario College of Pharmacy is identifying and responding to new risks
- **Gilly Chapell**,
Rated Therapies
A new approach to accountability in therapy