

Executive report

1. Summary

- 1.1 The current working arrangements, with staff attending the office for a minimum of two days each week, has been running since the beginning of September. From mid-December 2021 to the beginning of February 2022, in line with government guidance, we asked all staff to work at home if they could. We will continue to monitor the situation and will undertake a further evaluation of the working arrangements at the end of May 2022.
- 1.2 We implemented our new performance review processes in quarter four of 2021/22.
- 1.3 Our Equality, Diversity and Inclusion Action Plan was published in April 2022 and progress on the plan will be reported to the Board at each meeting.
- 1.4 The immediate priorities for the Authority are: managing the organisation and its work during the Covid-19 pandemic; the reform of professional regulation, particularly the developing General Medical Council (GMC) legislation; the 'state of regulation' publication and event in summer 2022; monitoring the implementation of the new performance review processes; our accommodation move and ICT developments in 2022; and our equality, diversity and inclusion work.

2. Recommendations

- 2.1 The Board is asked to note the Executive report and to ask any questions of the Chief Executive and Directors.

3. CEO stakeholder engagement

- 3.1 The Chief Executive attended the Health and Care Professions Council (HCPC) Fitness to Practise Improvement Board on 17 March and the Chief Executives Steering Group on 25 March. He also attended the General Dental Council's Council Meeting on 1 April and met with Colin Sullivan, CEO of the Human Tissue Authority, on 6 April. The CEO met with the Department for Health and Social Care (DHSC) and officials from the devolved administrations at the quarterly information-sharing meeting on 28 April; and attended the GMC conference on 4 May.
- 3.2 As part of the Board visit to Scotland in May 2022, the Chief Executive and Chair will meet the Cabinet Secretary for Health and Social Care on 17 May and will host a stakeholder event on 18 May.
- 3.3 Looking forward, the Chief Executive will attend the HCPC Council Meeting on 26 May and the HCPC Fitness to Practise Improvement Board on 19 July. He will also meet with the Parliamentary and Health Service Ombudsman on 10

June. Together with the Chair, the CEO will meet the Chief Executive and new Chair (Gisela Abbam) of the General Pharmaceutical Council (GPhC) on 22 June. The CEO will make a presentation on professional regulation at the Westminster Health Forum Policy Conference on 5 July.

4. Summary of risks

- 4.1 We have assessed the top five known risks facing the Authority as: the backlogs of fitness to practise cases in some regulators; the Authority office move and potential disruption to business activities; the fitness to practise performance of the HCPC; lack of clarity about the use of Disclosure and Barring Service (and equivalent bodies in Scotland, and Northern Ireland) checks by regulators and accredited registers; and the challenges of implementing significant regulatory reform and any associated risks to regulatory effectiveness and public protection.

5. Scrutiny and Quality

Performance review

- 5.1 The 2020/21 performance review report for the [GMC](#) (review period September 2020-August 2021) was published on 18 March 2022, the report for the General Optical Council [GOC](#) (review period October 2020-September 2021) was published on 23 March 2022, and the report for the General Dental Council [GDC](#) (review period July 2020-June 2021) was published on 7 April 2022.
- 5.2 The team is currently working on the 2020/21 performance reviews for the Pharmaceutical Society of Northern Ireland (PSNI) (review period November 2020-October 2021) and Social Work England (SWE) (review period December 2020-November 2021).
- 5.3 In March and April, we held panels for the first two regulators to go through the new approach to performance reviews for the 2021/22 review year. These are the HCPC and General Osteopathic Council (GOsC), whose review periods ran to the end of March 2022. We expect to publish these reports by the end of June 2022.

Section 29

- 5.4 The figures at Annexe B set out the statistics for 2021/22. They show a slight increase on 2020/21. It is rather surprising that the slight increase appears to have slowed in the final quarter of the year (and that this also appears to be true of the first month of the present financial year) and we will be looking at the figures to establish whether this continues to be attributable to the pandemic or whether there are other factors at play.
- 5.5 In the present financial year we have appealed two further cases.
- 5.6 Members of the team have provided contributions to the HCPC's training of its panel chairs and hearings officers.

Appointments

- 5.7 Since the last update to the board, the Authority has provided advice to the Privy Council concerning three appointment processes. All three were open competitions, in the GMC's case to identify a candidate to recommend as its next Chair. We also considered processes to identify candidates to recommend as council members run by the GDC and Nursing and Midwifery Council (NMC). We were able to recommend the Privy Council could have confidence in all three processes.
- 5.8 The General Optical Council (GOC) has informed us that it is shortly to begin its process to find a new registrant member and the HCPC has told us that it has commenced its planning to consider the reappointment of its Chair.

EDI

- 5.9 A report on progress with Equality Diversity and Inclusion is on the agenda for this meeting.

6. Accredited Registers

Accreditation decisions

- 6.1 Since March we have completed annual checks for the Academy for Healthcare Science and the UK Public Health Register.
- 6.2 We have published a full renewal assessment for the British Psychoanalytic Council (BPC)¹. Accreditation was renewed with three Conditions issued concerning registration, and education and training. Conditions relating to complaints handling issued at the BPC's previous review were determined to be met.
- 6.3 On 31 March we announced accreditation of the Rehabilitation Workers Professional Network (RWPN)². The RWPN registers Vision Rehabilitation Workers and Habilitation Specialists, who work with people who are coming to terms with sudden vision loss and blindness. Twelve Conditions were issued, the first of which was due in April 2022 and will be reviewed shortly.
- 6.4 On 31 March 2022, we received a new application from the British Occupational Hygiene Society (BOHS). Occupational hygienists advise employers on how health hazards affect the health of workers, how significant the risks may be and how to reduce those risks.
- 6.5 We continue to assess the five other live applications for accreditation.

Operational delivery

- 6.6 As at the end of March, all key performance indicators (KPI) at Annexe A for the new processes were met.

¹ <https://www.professionalstandards.org.uk/what-we-do/accredited-registers/find-a-register/detail/british-psychoanalytic-council>

² <https://www.professionalstandards.org.uk/news-and-blog/latest-news/detail/2022/03/31/authority-awards-quality-mark-to-rehabilitation-workers-professional-network>

- 6.7 At the previous Board meeting, we reported that we would review whether some full renewal assessments can be delayed until later in the year, if it does not have outstanding conditions. To help manage the current workloads, we have decided to delay the full assessments of the Joint Council of Cosmetic Practitioners, and the Human Givens Institute, both of which were originally planned for May 2022. The new target date for completion is July 2022.
- 6.8 We have received all fee payments for 2022/23 that were expected as at the end of March. We have exceptionally made provision for some Registers to pay in instalments during 2022/23, in recognition that this is the first full year of the revised fee model and in light of the impact of the pandemic.
- 6.9 An external recruitment campaign for an additional Accreditation Officer is underway. The role is a sixth-month contract. This reflects the increase in growth of new applications for accreditation. We hope to appoint to this role in May.

Safeguarding

- 6.10 Our pilot in England of higher-level Disclosure and Barring Service (DBS) checks for Accredited Registers is nearing completion. Checks have been completed for approximately 60% of the 30 self-employed registrants of the Association of Child Psychotherapists (ACP) who were selected for the pilot.
- 6.11 We will update the Board in July on the findings of the pilot, and options for public consultation in October 2022. The focus of the consultation will be on introducing clearer requirements for Accredited Registers to access criminal records checks of registrants who are eligible under the current frameworks.
- 6.12 In parallel, we continue to engage with the Home Office and Ministry of Justice on Government's Independent Review into the Disclosure and Barring Regime. We have highlighted our view that there should be no discrepancy in the level of checks for self-employed registrants, and those who are employed; and that we think the Accredited Registers programme should be used to achieve this for unregulated roles.

7. Standards and Policy

Policy and research

General

- 7.1 The main focus for the Policy Team remains regulatory reform and the State of Regulation project. We are in the process of finalising the State of Regulation report and making arrangements for publication and launch.
- 7.2 We are also providing feedback to DHSC on the draft GMC section 60 order ahead of public consultation later in the year.

Consultation responses

- 7.3 We have responded to three consultations since the last Board meeting:
- The DHSC consultation *Healthcare regulation: deciding when statutory regulation is appropriate*
 - The DHSC consultation on international registration

- The Department for Education consultation on changes to Social Work England's legislation.

7.4 We also provided comments on the draft terms of reference for the Covid-19 public inquiry.

Stakeholder engagement

7.5 Along our regular meetings with colleagues from the statutory regulators and Accredited Registers stakeholders and colleagues from the devolved administrations and DHSC, stakeholders that we have met (across the organisation) to discuss a range of issues and areas since the last Board meeting include the British Psychological Society, Health Education England, the Pharmacists Defence Association, the College of Nurses Ontario and the Royal College of Speech and Language Therapists.

8. Conferences and events

8.1 We convened our Policy Forum on 21 April and heard from colleagues at the General Medical Council and Nursing and Midwifery Council about their horizon scanning and futures functions within each organisation.

9. Communications

9.1 We are finalising the annual communications plan which covers all directorates and provides communications support as required, within the current resource model.

9.2 Our communications work for the Authority is focused on the State of Regulation project. We are working with the Policy team as the report is finalised to develop headline messages suitable for targeting the media and other stakeholders. We will also be developing a microsite which will host all related content, and extensive social media activity on launch day and thereafter.

9.3 Our communications work for the Accredited Registers programme is ongoing. We have recently launched a new toolkit for registers and registrants with a range of tools to help them plan and create content about the programme. We will be encouraging Registers and their registrants to adopt templates in the toolkit.

9.4 We are also targeting employers across the public and private sector in the four UK countries by attending network and other organisational meetings where they already exist as well as testing digital social 'B2B' campaigns. The latter is a new area for us where we will need to test the concept before committing to this activity in the long-term. Our aim is to communicate the benefits of the programme for those employing or commissioning services and to encourage conversations with workforce development and HR teams.

9.5 We are working closely with NHS Employers (in England) which has a range of bulletins and networks targeting employers. We plan to do the same with contacts in the devolved administrations. We have two meetings planned with NHS Trust HRD teams to discuss unregulated roles in their Trusts.

- 9.6 We continue to share updates of all our work on social media, in blogs, and website content including the performance review project, EDI, developments related to Covid-19 and our policy work.
- 9.7 Our initial web tender did not allow us to select a suitable supplier. We are currently re-tendering the contract for the website hosting, maintenance and development services and aim to select a supplier in May.
- 9.8 Website data can be viewed in the table in Annexe A.

10. Corporate Services

IT

- 10.1 The cloud migration tender was published on 5 April with successful bidders needing to submit a bid by 26 April. Unfortunately, despite 5 suppliers confirming their intent to bid, we did not receive any bids for this project. Department of Health and Social Care Commercial Directorate is facilitating the procurement on our behalf. We have received feedback from the interested suppliers and are updating our requirements documents accordingly. The tender will be reissued by 10 May. We are hoping to select the supplier and award the contract in June.

Finance

- 10.2 Draft annual accounts for 2021/22 have been prepared. The NAO is currently carrying out the external audit, we expect the process to be complete and the Annual Report and Accounts to be laid in Parliament by the end of June.
- 10.3 Details of the Authority's financial performance are covered in the separate Finance Report.

People

- 10.1 We are currently recruiting for two 6-month fixed term positions in Standards and Policy - a Policy Advisor position and an Accreditation Officer role. The adverts are live on our website. We look forward to the opportunity to add more diversity to our organisation and have encouraged staff to share the job links with their networks.
- 10.2 We have received Privy Council approval for the Nominations Committee to recruit two Privy Council appointed Board Members to replace Antony and Renata whose terms expire at the end of this year. Work has begun on procuring an executive recruitment agency to assist us in this exercise.
- 10.3 The annual appraisal cycle is underway and the HR team will be using the information from both Board and staff appraisals to help inform the corporate training plan for 2022-23.
- 10.4 The EDI survey was issued on 21 April.
- 10.5 The following staff changes have occurred since the last report to the Board:
 - Amrat Khorana has been appointed as the Associate Board member role with effect from 03 May 2022 for two years. He will be attending the Board meeting in Scotland in May.

Governance

- 10.6 RSM has replaced Mazars as our Internal Auditors from April 2022. They have been working with DG and prepared a draft Internal Audit Plan which was reviewed at the Audit Committee (ARC) on 5 May 2022.

11. Annexe A – KPIs up to 31 March 2022

- 11.1 Our performance against our KPIs is set out below:

Area of work	Key performance indicators	Performance to date in 2021/22
Finance	To pay undisputed invoices: 100% in 10 days	100% [611/611]
	Budgeted income / expenditure variance less than 5% (excluding Section 29 that is outside our control)	7.5% [4,089/4,421]
	Payment error rate less than 3%	0% [0/611]
	Late purchase order rate less than 10%	6.4% [18/280]
HR	Staff sickness no more than 2%	2.7% [295/10766] ³
	Staff turnover to be less than 15%	9.09% [4/44]
	Average recruitment process less than 12 weeks	7.3 weeks
	Vacancy rate no more than 5%	4.5% [2/44]
ICT	85% of helpdesk calls to be closed within 1 day	96% [306/320]
	System unavailability below 10 hours	0
Information security	No incidents reported to the Information Commissioner's Office	0
Information requests	All (100%) Subject Access Requests dealt with within statutory deadlines	80% [4/5] ⁴

³ This is due to two long term sickness absences. The figure without these is 1.20%

⁴ This is due to the response date falling over the weekend, although a response to the request was sent immediately on the working day. It was one day late beyond the statutory deadline.

(FOI / SAR / EIR)	All (100%) Freedom of Information Act requests dealt with within statutory deadlines	100% [21/21]
Audit – internal	100% of planned reviews completed within that financial year – progress to date.	100%
Complaints	100% of complaints acknowledged in five days Response to all complaints to be completed within 28 days	100% [4/4] 100% [4/4]
Health and safety	No reported incidents causing harm	None
Section 29 decisions	Number of cases received so far this year [compared with 2020-21] Number of Case Meetings held so far [compared with end 2020-21] Appeals lodged so far [compared with 2020-21] 100% of relevant decisions considered within statutory deadline [compared with 2020-21]	2137 [2019] 101 [75] 19 ⁵ [11] 100% (2129) [100% (2093)]
Performance Reviews	100% of 2021 initial assessments completed on time 100% of 2021 performance reviews published <u>within 3 months</u> of initial indicative timescale	50% [5/10] ⁶ 75% [6/8 to date] ⁷

⁵ Including 1 case under s.40B of the Medical Act, joining the GMC's appeal.

⁶ Five initial assessments panels were held late: three due to performance review team staff resourcing issues – one by one week, one by three weeks, and one by two months; one was delayed by one day due to panel member availability; and one was delayed by approximately four weeks at the regulator's request to take account of resource pressures on the regulator.

⁷ Two 2021 reports were published outside of the KPI. Both were published approximately two weeks after the KPI date. One was due to both staff resourcing and extended discussions with the regulator relating to one area of the review. The other was due to the initial assessment panel being delayed by two months due to staff resourcing.

Public concerns about Regulatory bodies	100% of concerns acknowledged within five working days	99% (366/370) ⁸
Accredited Registers – current processes (introduced July 2021)	<p>90% of Registers have a full assessment within three years of the previous assessment.</p> <p>90% of decisions about the annual check within one year of the previous assessment.</p> <p>90% of full assessments are undertaken within one year of a Condition being issued.</p> <p>95% of targeted reviews are completed within three months of the date initiated</p> <p>90% of decisions are made on new applications for accreditation within two months of all information received.</p>	<p>100% (23/23)</p> <p>96% (22/23)</p> <p>100% (23/23)</p> <p>N/A</p> <p>100% (1/1)</p>
Website usage	<p>Annual data on website usage⁹ for 21/22 compared to 20/21 (in brackets)</p> <ul style="list-style-type: none"> • Total page views across the website • Check a Practitioner landing page and practitioner specific pages • Accredited Registers home page and related Accredited Registers pages 	<p>560,885 (666,704)</p> <p>163,942 (140,474)</p> <p>93,938 (144,443)</p>

⁸One concern was responded to 14 days late after it arrived by post into the office over the New Year, while staff were working at home

As previously noted in Q2 one missed the KPI by two days; and in Q1 one was missed by a day and the other by two days.

⁹Website data from Nov 21 to March 22 not accurate due to new cookie tracking tool disabling web cookies (which collect usage data) without asking for user permission.

12. Annexe B

Section 29 scrutiny of final decisions¹⁰: 1 January 2022 – 31 March 2022

	Current quarter (quarter 4) 21/22	Quarter 4 - 20/21	Quarter 3 - 21/22	21/22 to date	Same period in 20/21
Decisions received by the PSA	532	585	559	2137	2019
Cases closed immediately	182	215	202	738	788
Closed at initial review stage	327	343	319	1285	1156
Number of second checks	163	163	140	659	568
DCRs requested	21	22	40	120	70
DCRs completed	21	20	33	101	69
Statutory Deadline appeals	2	1	1	4	1
Case meetings recommended at DCR	11 ²	12	10	35 ²	28
Case meetings held					
• Sufficient	1	0	3	7	7
• Insufficient but no appeal	1	2	1	3	3
• Insufficient and appeal	5 ¹¹	5	4	19 ¹²	10

¹⁰ The data is set out in three groups: highlights of the s29 numbers across the board; s29 and s40(GMC) Appeals; and finally learning points (if there is anything of note to report)

¹¹ One case meeting relates to decisions of the MPTS in relation to nine doctors in which a decision was taken to join the GMC appeal

¹² One appeal relates to decisions of the MPTS in relation to nine doctors in which a decision was taken to join the GMC appeal

Appeals lodged	7	6 ¹³	5 ¹⁴	19 ¹⁵	11
Learning points sent ¹⁶	30	33	27	124	103

Learning points by regulator

	GCC	GDC	GMC/ MPTS	GOC	GOsC	GPhC	HCPC	NMC	PSNI	SWE
Quarter 4 21/22	0	2	2	1	1	1	7	13	2	2
Quarter 4 20/21	0	0	3	1	2	0	8	15	0	4
Year to date 20/22	0	14	12	4	1	4	33	47	3	6

12.1 S29 appeals lodged in financial year 20/21

Status of appeals lodged in current year/live in current year

Alin-Stefan POPESCU	21/22	Settled – Upheld
Paul SIMPSON	21/22	Settled – Upheld
Mohamed AMIR	21/22	Upheld
Padmini Devi RANJITH	21/22	Settled -Upheld
Leonard Ren-Yi YONG	21/22	Appeal withdrawn
Melanie Jayne HAYES	21/22	Settled – Upheld
Rekha Sarker BENNETT	21/22	Upheld
Kenneth Peter BRAMBLES	21/22	Appeal lodged

¹³ including one statutory deadline appeal where no case meeting took place

¹⁴ including one statutory deadline appeal where no case meeting took place

¹⁵ One appeal relates to decisions of the MPTS in relation to nine doctors in which a decision was taken to join the GMC appeal

¹⁶ Total number – where relevant we will provide a breakdown per regulator

Sally Louise KING	21/22	Settled - Upheld
Michael WATT	21/22	Appeal lodged
Deborah SHARPLES	21/22	Appeal lodged
Amy MORRIS	21/22	Appeal lodged
Mohamed BATTAH	21/22	Appeal lodged
Anne WARD	21/22	Appeal lodged
Hannah AUSTIN	21/22	Appeal lodged
Asif BHATTI	21/22	Appeal lodged
Violet HORSFORD	21/22	Appeal lodged
Simeleni MOYO	21/22	Appeal lodged
Reynaldo ESTOQUE	22/23	Appeal lodged
Joanne YOUNG	22/23	Case referred

GMC S40A appeals

Registrant Name	Outcome	Has PSA joined as IP	
Ahmed	Dismissed	No	
Bramhall	Upheld	Yes	
Multi registrant appeal	TBC	Yes	Anonymity application was dismissed. Substantive update will be orally and in private.

Section 29 appeals

There are 12 pending section 29 appeals. Of the pending appeals:

- Three are against decisions of the GMC
- Seven are against decisions of the NMC
- One is against a decision of SWE

- One is against a decision of the GPhC.
- *Brambles/NMC*: This is an appeal against an NMC decision to impose a six-month suspension order with review. The case concerned an incident when the registrant slapped a vulnerable patient on the bottom approximately 20 times and at the same time repeated the words “*you naughty girl*”. The NMC raised concerns about the case directly with the Authority. The Authority is concerned that the NMC failed to reflect the full seriousness of the case in the charge and/or the way it prosecuted the case; the panel’s findings about the registrant’s actions were internally inconsistent; and the panel failed to appreciate and/or address the attitudinal issues underlying the registrant’s conduct amongst other things. The appeal has been listed for hearing on 5 July 2022.
- *Watt/GMC*: This is an appeal against a decision of the MPTS to allow the registrant’s application for voluntary erasure. Having taken legal advice the GMC stated that their S40A appeal powers did not extend to a voluntary erasure decision. The hearing has been listed to take place on 10 June 2022.
- *Sharples/NMC*: This is an appeal against a decision of the NMC to impose a 12-month suspension with review in respect of a nurse in a care home that pushed, stamped on and restrained an elderly vulnerable patient. Our concern is that the panel did not treat this misconduct seriously enough, particularly when the registrant had not engaged with the proceedings.
- *Morris/NMC*: This is an appeal where the underlying conduct suggests that the registrant had been dishonest in providing two references for a colleague. Our concern is that the NMC under prosecuted the case, as there was prima facie evidence of dishonesty, and on the basis of the charges found proven, the panel was wrong to conclude that her misleading behaviour in providing the references did not amount to misconduct. The appeal has been listed for hearing on 28 June 2022.
- *Battah/GMC*: This is an appeal against a decision to impose a 12-month suspension with review. The registrant was found to have made many serious clinical failings and also to have failed to notify his employer that he had been made subject to an interim order of conditions. We are concerned that the allegation did not capture the full seriousness of his misconduct in relation to failures to abide by the interim order, that the panel did not amend the charge to reflect the full seriousness of that conduct, that relevant evidence was not placed before the panel and the panel departed from the sanctions guidance. The appeal has been listed for hearing on 15 June 2022.
- *Ward/SWE*: This is an appeal against a decision to impose a 12-month suspension order with review. The registrant engaged in a relationship with a service user. Our concern relates to under-prosecution and the final decision made by the panel. There was evidence to support allegations that the registrant participated in the relationship when she knew the service user was vulnerable, that she deliberately misled a local investigation, that she relied upon the vulnerability of the service user to persuade those investigating the allegations not to believe the claims made by the service user; and that she

deliberately misled SWE. The panel did not appear to grapple with the seriousness of the misconduct and the impact that it has on the public interest. This was a case where the registrant showed limited insight into her wrongdoing. The appeal has been listed for hearing on 26 May 2022.

- *Austin/GMC*: This is an appeal against a decision to impose a 12-month suspension with review. The misconduct in this case took place when the registrant was the subject of a suspension order (the first order). The Registrant attempted to appeal the first order but did not comply with the procedural requirements of the Court of Session – subsequently she dishonestly told the MPTS (in various communications) that she had lodged an appeal and continued to work despite knowing that the first order (suspension from the register) had come into effect. We are concerned that the panel erred in its decision on insight and that it fell into error when assessing the seriousness of the misconduct. We await a hearing date.
- *Bhatti/GPhC*: This is an appeal against a decision to find no current impairment in respect of a pharmacist who had repeatedly falsified second checks of medication he dispensed, despite being warned not to. Our concern in this case is the panel's failure to adequately consider the public interest engaged by the registrant's behaviour. A hearing date has not yet been listed.
- *Horsford/NMC*: This is an appeal against a decision to allow the NMC to offer no evidence on charges relating to physical abuse of a vulnerable care home resident and the resulting decision to find no current impairment. Our concern relates to the failure by the NMC to contact and call relevant witnesses, including the resident who was the victim of the registrant's behaviour and the failure by the panel to enquire into the circumstances before allowing the NMC to offer no evidence. No hearing date has been listed yet.
- *Moyo/NMC*: This is an appeal against a decision that the registrant is not currently impaired. The registrant was convicted of causing serious injury by dangerous driving. She was sentenced to 20 months' immediate imprisonment. It was also alleged that she was dishonest in her interactions with her employer after the accident, specifically that she had lied when asked whether she had been on her phone at the time of the accident. We have identified errors in the panel's approach, relevant material that was not taken into account and irrelevant factors that were taken into account. No hearing date has been listed yet.
- *Estoque/NMC*: This is an appeal against a decision to impose conditions in relation to conviction of indecent assault against a child. Our concern is that the sanction imposed is inappropriate and insufficient to reflect the seriousness of the registrant's conviction and the sentence imposed which required completion of work to address re-offending as part of probation and registration as a sex offender. No hearing date has been listed yet.
- *Young/NMC*: This is an appeal against a no impairment finding. The registrant was employed as a community midwife at the relevant time. The registrant was asked to visit Mother A. The allegations were that she called Mother A and

failed to carry out a comprehensive triage assessment of Baby A; recognised the urgency of the medication attention required by Baby A and failed to make a contemporaneous record of the call. She visited Mother and Baby around 3 hours later, at which time Baby A had been transferred to hospital where she later died. We have identified concerns about the reasons given in the decision as well as concerns that the panel has taken irrelevant material into account. No hearing date has been listed yet.

Cases recently settled

None since the last meeting.

Recent Court Hearings

There have been no court hearings since the last meeting of the Board.