



Snapshot: UK Association for Humanistic Psychology Practitioners



Re-accreditation decision

ACTIVITIES & ACTIONS SHOWING HOW UKAHPP IS MEETING THE STANDARDS FOR ACCREDITED REGISTERS

► Commitment to protecting the public/promoting confidence

UKAHPP actively considered the Covid-19 national emergency. It has developed guidance for its registrants which it keeps updated following updates to Government guidelines. This includes guidance about offering online and telephone therapy.

► Managing risk

UKAHPP has updated its risk matrix to include the practice of adjunctive therapies. These practices may be directly related to the register's modalities for example a counsellor offering hypnotherapy or completely unrelated such as a counsellor offering complementary therapies. UKAHPP confirmed that it does not endorse the practice of procedures that are not within the scope of a registrant's scope of practice.

► Governance

UKAHPP reported that it will be seeking a lay person to act as the Chair for its Ethics Committee and that it is working on increasing lay representation on its Board.

► Handling complaints and concerns

UKAHPP received one complaint within the year. Following the resolution of the complaint, UKAHPP reviewed its processes and made minor amends to allow the Ethics Committee more discretion to offer mediation where appropriate and in cases where a case to answer had not been evidenced.

KEY STATS

UKAHPP:

○ registers Counsellors and Psychotherapists

○ 138 registrants on UKAHPP's register (as of May 2020)

○ met 10/11 Standards

○ first accredited on 7 August 2018 (this is its second annual review and covers 7 August 2019 to 7 August 2020)

26
accredited
registers

55
occupations

89k
practitioners



ACTIVITIES/ACTIONS SHOWING HOW ACC IS MEETING THE STANDARDS FOR ACCREDITED REGISTERS

UKAHPP publishes its register, its complaints procedures, and its standards for registrants.

UKAHPP has developed a whistleblowing policy which describes the types of concerns that can be raised, provides details of confidentiality and anonymity and the process by which someone can raise a whistleblowing concern about UKAHPP.

UKAHPP has added standards relating to the professional Duty of Candour to its Code of Practice and Ethical Principles. These highlight its registrants' obligations to be open and honest with their clients to promote public trust and confidence.

UKAHPP carries out annual checks on its registrants' compliance with its Continuing Professional Development (CPD) policy. UKAHPP reported good response rates this year and noted that all registrants were compliant. Following its CPD audit, UKAHPP made minor revisions to its policy to ensure that registrants would not be audited in two successive years and that new registrants would not be audited during their first year of registration with UKAHPP. The Registrar does however retain the right to ask for information in-year if concerns are raised.

You can find more details of how UKAHPP has been meeting the Standards for Accredited Registers in its *Annual Review of Accreditation 2019/20* on our website.



Find out more about:

- ➔ UKAHPP and its register
- ➔ the Accredited Registers programme
- ➔ the Standards for Accredited Registers

REMEMBER TO USE OUR **CHECK-A-PRACTITIONER** TOOL TO CHECK AND CHOOSE PRACTITIONERS ON ACCREDITED REGISTERS

2020 re-accreditation

1

Condition

CONDITION:

- 1 UKAHPP must provide an update on its financial sustainability after six months.

RECOMMENDATIONS:

- 1 UKAHPP should update its risk register to include risks associated with the Covid-19 pandemic.
- 2 UKAHPP should continue to explore options for engaging service users in what it does.
- 3 UKAHPP should make trainee/student grades of membership and their remit (i.e. scope of practice) clear to the public. The organisation should make clear the distinction between registrant status and other grades of membership and put measures in place to monitor its registrants use of the accreditation mark.
- 4 UKAHPP should consider ways in which it can raise awareness with the counselling agencies about UKAHPP and its role in registering practitioners and handling complaints.

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Recommendations